



Communication To Customer

September 15th, 2024

Re: Equipment Shortage Surcharge - North Europe to East Mediterranean & Black Sea RF

Dear ZIM Customer,

In order to continue our good and reliable service in the current market conditions and in connection with your existing service contract with ZIM, please be advised that ZIM is implementing an Equipment Shortage Surcharge (ESS) for all reefer cargo from North Europe to all East Mediterranean & Black Sea destinations.

Effective (sailing date): October 1st, 2024, till further notice:

POL	POD	Equipment type	20'	40'
North Europe (NWC, UK, & Scan Balt)	East Mediterranean & Black Sea*	RF	\$150	\$300

- Above ESS charge is additional to the applicable base freight charges, THC, peak season, bunker and security related charges as stipulated in your service contract or with respect to FAK, are provided in ZIM's Tariff Calculator [<https://www.zim.com/tools/tariff-calculator>] as well as other charges for additional services, local charges and contingency charges.
- For further details and/or other types of commodities and special cargo kindly see our website zim.com or contact our local sales/customer service representative.
- These rates are unaffected by, and do not affect, any tariff notified, published, or filed in accordance with local regulatory requirements.

(*) Russian trades are excluded. For details regarding freight and charges for Russian trades please contact the local sales/customer representative.

Our customers Service teams are as always at your disposal for any inquiry.

ZIM Customer service